



MADHYA GUJARAT VIJ COMPANY LIMITED

Consumer Grievances Redressal Forum

Reg. Office: Sardar Patel Vidhyut Bhavan, Race Course, Vadodara-390 007.

CIN No. U40102GJ2003SGC042907

Phone No. (D) 0265-2330635, Fax No. 0265-2337918/ 2338164

Web site: www.mgvcl.com

E-mail: serc.mgvcl@gebmail.com

Ref No. MGVCL/RA&C/Forum/Hearing/JNPL/563

Date : 24/06/2026

Complain No. MG-I-04-2026-27

To

Jagdish Namkin P Ltd,
C-13 Road NO.1, Sardar
Ind. Estate, Ajwa Road,
Vadodara.

Sub: Your grievances regarding rejection of application for load
enhancement for Con.No.16705500549

Ref: Your application dated 22.05.2026

Enclosed herewith please find the order of the Consumer Grievances Redressal
Forum as mentioned above.

Thanking You,

Yours Sincerely,
For & on behalf of CGRF

I/c Convener

Encl: As above

cfwcs along with order to:

ETA to MD MGVCL Corp Office, Vadodara

C E (T&O) MGVCL Corp Office, Vadodara

Cc to:

SE (City) MGVCL - CO Baroda Navlakhi Compound

EE (O&M) MGVCL DO Vish. East

D.E. Sardar Estate S/dn.

--He is requested to submit Action Taken Report within 7 days from the date of issue
of this letter.

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Complaint No.	MG-I-04-2026-27
Complainant	M/s Jagdish Namkeen Pvt Ltd, C-13, Road No-1, Sardar Industrial Estate, Ajwa Road, Vadodara
Respondent	Madhya Gujarat Vij Company Limited (MGVCL)
Date of hearing	03.06.2026 at Corporate Office, MGVCL Vadodara

QUORUM	NAME
Chairperson	Shri P C Patel, ACE (RA&C) MGVCL Vadodara
Finance Member	Shri Neeraj Jangid, I/c CFM, MGVCL Vadodara - On leave
Independent Member	Shri Sajjansinh A Padwal
Representative of Consumer	Shri K.B. Dhebar
Representative of Prosumer	Shri M.M. Piprotar

The complaint dated 22.04.2026 regarding order of CGRF, Baroda City Circle, and rejection of load enhancement of LT connection by MGVCL.

1.0 On 03.06.2026, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein the Shri Suhrud Raval, Manager on behalf of the Complainant whereas Mrs. Devang Parmar- Deputy Engineer, Sardar Estate Subdivision Office appeared as respondent on behalf of MGVCL before the Forum.

Both the parties were heard.

2.0 The brief history of the case is as under -

2.1 The complainant having NRGV connection of 34.5 KW at C-13, Sardar Industrial Estate, Vadodara having Consumer No-16705/50054/9. On 02.06.2005, the he has applied for load addition of 39.5 KW which was rejected by MGVCL Sardar Estate Subdivision due to outstanding amount of previous consumer M/s Avdhoot Industries on this premises.

2.2 The consumer has raised grievance on 16.01.2026 before the CGRF, Baroda City Circle, Navlakhi Compound, Vadodara and requested to grant of load enhancement. Hearing was held on 31.01.2026 and passed order on 19.05.2026 that the disputed amount is more than Rs. 1 Lakh so the consumer is advised to approach Company level forum and directed to



MGVCL that to proceed with recovery of outstanding dues as per the Hon'ble court order.

2.3 Then consumer approached this CGRF committee on 22.05.2026 and submit written grievance. Again on 30.05.2026 submit their written grievance.

3.0 The representative of the complainant contended during the hearing that -

- 3.1 The consumer has raised grievance that he applied for additional load on consumer number 16705/50054/9 vide application No-9542970 dated-02.06.2025 but same was rejected due to pending dues of Avdhoot Industry which was located on same premise.
- 3.2 He argued that "Avdhoot Industry" was on rent at that time and he changed the connection to this premise to C-2, Sardar Industrial Estate.
- 3.3 This premise was purchased from main owner Shri Kirit G. Shah and connection was also given to him vide connection No-16705/00590
- 3.4 Applicant also complaint that load extension application was rejected by giving wrong reason about pending dues on said premise which is totally unlawful.
- 3.5 Complainer also informed that MGVCL file court case No- Sp. Civil case no-598/2004 to recover pending dues and submitted court order in which Hon'ble court ordered that recover pending dues from owner of "Avdhoot Industry". CGRF, Baroda City Circle also ordered MGVCL to recover amount as per court ordered.
- 3.6 Consumer requested to consider his load extension application.

4.0 The respondent contended that -

- 4.1 As per available record, "Avdhoot Industry" demanded industrial connection on C-13, Sardar Industrial Estate which was released in the year 10.05.1989.
- 4.2 Connection was checked on 10.12.2002 and found unauthorized load and served Supplementary Bill". Against the bill consumer approached Appellate (at the time of GEB) where issued order against the consumer.
- 4.3 In due process to recovery of bill, approached in the court and finally court has ordered against the consumer.
- 4.4 Thus pending dues on plot C-13 Sardar Industrial Estate.



- 4.5 Deputy Engineer, Sardar Estate Subdivision and Pravinbhai M Patel partner "Avdhoot Industry" visited plot no-13 on 12.03.2026 and Pravinbhai confirmed the location where connection of "Avdhoot Industry" was situated i.e. C-13 plot number.
- 4.6 Since the pending dues on the said premise the load extension application can't be entertained.

5.0 The Forum Members present at the hearing considered contention of both the parties and perused the records and considering them in detail, findings are as under:

- 5.1 M/s Jagdish Namkeen Pvt Ltd having NRGD connection bearing connection No-1670550054/9 on the plot No C-13, Sardar Industrial Estate and applied for load extension.
- 5.2 But due to pending dues and court ordered passed against consumer application was not entertained and aggrieved by this consumer approached CGRF, Baroda City Circle where order has been passed.
- 5.3 Aggrieved by order of CGRF, Baroda City Circle consumer approached this Forum.
- 5.4 Forum found that "Avdhoot Industry" demanded industrial connection on C-13, Sardar Industrial Estate which was released in the year 10.05.1989. As per checking and on 10.12.2002, served Supplementary Bill for unauthorized load. Then consumer approached Appellate (at the time of GEB) where issued order against the consumer which was tuned in to legal matter. MGVCCL file civil case No- 598/2004 against "partners of M/s Avdhoot Industrial Ltd" and Hon'ble court decide the matter.

ORDER

1.0 The Forum has come to the conclusion that

- 1.1 This Forum is agreed with the order of CGRF, Baroda City Circle about the court case (point No-2) that "MGVCCL is directed to proceed with recovery of outstanding dues as per the Hon'ble court order.
- 1.2 Being the matter is legal and Hon'ble court decided the matter this Forum has no jurisdiction to hear the cases as per clause No- 2.33 (i)



of Gujarat Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2019.

- 1.3 With this Order, the consumer's representation / application stands disposed off.


(M M Piprotar)
Representative of
Prosumer


(K B Dhebar)
Representative of
Consumer


(Dr S A Padwal)
Independent
Member

---On leave---
(N R Jangid)
Finance Member


P C Patel
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach Ombudsman only after payment of minimum 33% of the bill amount issued to the party in question. **The Office address of the Ombudsman is :** The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Ground Floor & First Floor, CMIS Building Telephone Exchange, Bimanagar, Jeevandham Road, Ahmedabad 380015, in accordance with Clause No.3.19 (viii) of GERC Notification No.2 of 2019.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

